



CENTRE FOR DEVELOPMENT OF IMAGING TECHNOLOGY (C-DIT)

Chithranjali Hills, Thiruvallom, Thiruvananthapuram-27

Phone: 0471-2380910, 912 2

Ref. No. CDIT/02/SSD/CCTV-RC/25-26/T759

Date 10.02.2026

TENDER TERMS

1. GENERAL TERMS AND CONDITIONS

- a) This e-Tender is invited for the “**Supply of 4MP Fixed IP bullet camera (624), 8 channel NVR (104) and 19.5 inch LED Monitor (104) at CDIT Main Office, Thiruvallam, Thiruvananthapuram on a running contract basis** as per the tender specifications, for various projects undertaken by C-DIT. Interested agencies/firms/companies meeting the eligibility criteria can apply for this tender.
- b) C-DIT reserves the right to cancel any or all tenders without assigning any reason whatsoever.

2. ELIGIBILITY CRITERIA OF BIDDER

Only those firms which in their individual capacity, satisfy the following criteria, need to quote for this tender.

- a. The bidder must be an OEM or an OEM authorized distributor/ supplier of the quoted items with prior experience in supply of the same or similar equipment in the last two years with total executed order quantity worth ₹ 20 lakh or above.**(Purchase order copy should be attached)**
- b. Bidder should be a registered company or registered business firm as per Indian Law, doing similar business.
- c. The bidder should have a registered office and authorized service centres in Kerala. **(Documentary Proof should be attached).**
- d. The bidder must have a currently valid GST registration certificate and PAN number.

- e. Bidder should have a minimum annual turnover of 25 lakhs (Twenty-Five Lakhs) for the last 3 years. **Proof should be attached.**
- f. An undertaking to the effect that the bidder has not been blacklisted by any of the department/organizations of the Govt. of India/State Govt /PSUs

3. SCOPE OF WORK

Scope of work primarily includes

- 1) Supply of equipment's.
- 2) Maintenance support during the warranty period.
- 3) Ensure proper functioning and upkeep of the system
- 4) Maintaining adequate stock of materials during the warranty period.
- 5) Ensure the quality of Products

4. SPECIFICATIONS:

a) List of items Required

Sl.No	Item	Qty
1.	4MP Fixed IP bullet camera	624 Nos
2.	8 channel NVR	104 Nos
3.	19.5 inch LED Monitor	104 Nos

b) Anticipated Quarterly requirements

SI No	ITEM Description	Feb-26	Jun-26	Sep-26	Dec-26	Jan-27	Total
1	4MP Fixed IP bullet camera	101	131	131	131	130	624 Nos
2	8 channel NVR	15	23	22	22	22	104 Nos
3	19.5 inch LED Monitor	15	15	15	15	15	104 Nos

Technical Specifications

1) 1.4MP Fixed IP bullet camera

1.	Image Sensor	1/2.9" or higher 4MP PS CMOS Image Sensor
2.	Lens	3.6mm fixed Lens
3.	IR	IR Range of 30 Mtr or better
4.	Warm light range	30 mtr or better
5.	WDR	120dB
6.	Video Compression	H.265/ H.264+/H.264/ H.264B/ MJPEG or higher
7.	Interoperability standard	ONVIF
8.	SMD Technology	Enabled
9.	Protection Grade	IP67
10.	Certification	STQC, BIS, CE, FCC
11.	OEM Warranty	2 Year .
12.	Preferred brand	CP PLUS

2) 8 Channel NVR

1	IP Camera Input	8 channels
2	Video Output	1-channel VGA, 1-channel HDMI simultaneous video output.
3	Compression	H.265; H.265+; H.264+; H.264; MJPEG or
4	Encode strategy	Instastream
5	Hard Disk support	2 SATA III ports up to 10TB Each
6	Resolution	8 MP/5 MP/ 4 MP/3MP/
7	Network Bandwidth	200Mbps for access, 200Mbps for storage and 96 Mbps for forwarding.
8	Certification	BIS, CE, FCC, STQC Compatible
9	Interoperability standard	Onvif

10	OEM Warranty	2 Year
11	Preferred brand	CP PLUS

3) 19.5 inch LED Monitor

1.	Display size	19.5 inch
2.	Screen Resolution	1600 x 900 (HD+)
3.	Connectivity	VGA x 1, HDMI x 1
4.	Aspect Ratio	16:9
5.	Warranty	2Years
6.	Preferred brand	HP/Dell/Acer

5. SPECIAL CONDITIONS FOR THIS TENDER

1. The selected agencies shall execute an agreement with C-DIT.
2. The bidder shall provide **onsite two year comprehensive OEM warranty** for the Items supplied.
3. The bidder should submit the **MAF - Manufacturer's Authorization Form for cameras and NVRs.**
4. The offered CCTV camera must be: **STQC approved by Standardization Testing and Quality Certification (MeitY, Govt. of India)** and approved by Govt. of India.
5. Technical and other details of the items offered along with make & model and complete specification should also be mentioned in the tender.
6. The tenders shall invariably be accompanied by manufacturers catalogues and leaflets giving full technical specifications.
7. Bidder should not quote discontinued Brands or Models for which OEM support is not available.
8. Cameras and NVRs supplied must be from the same OEM.

6. OTHER TERMS & CONDITIONS

- 1 C-DIT is not bound to assign any reason for rejecting any or all the tenders. It also reserves the right to accept/reject (part/whole) or any other tender(s) at their sole discretion without assigning any reason thereof. Its decision in the matter shall be final and binding.
- 2 The L2 Applicant shall be kept in reserve and may be invited in its discretion for negotiations in case the first ranked Applicant withdraws, or fails to comply with the requirements specified.
- 3 The rate quoted by the bidder shall be inclusive of transportation charges, unloading charges and installation charges. Rates quoted by the bidder shall be valid for a period of six months from the date of opening of the tender.
- 4 No advance payment will be made against supplies.
- 5 The bidder shall submit the price offers in all the items listed in the BOQ, digitally signed, upload in the specified cover.
- 6 Technical and other details of the items offered indicating 'Make and Model ' and complete specification should be mentioned in the tender.
- 7 The rate should be quoted for the unit shown in the list and tenders which do not indicate this essential information will not be considered.
- 8 **The bidder should quote either any one of item or all the items in the BOQ.**
- 9 **The Bidder shall enter the GST amount in the GST Colum in the BOQ and ensure the amount quoted with GST before uploading the tender.**
- 10 The rate quoted for item/ material is final and no enhancement will be allowed under any circumstances. The enhancement of rate will cause the cancellation of the supply order and the security deposit will be forfeited.
- 11 If the bidder furnishes wrong and/or misleading data, statement(s) etc. about technical acceptability of the goods and services offered by it, its tender will be liable

to be ignored and rejected in addition to other remedies available to the purchaser in this regard.

- 12 All items offered shall confirm in all respects to the relevant Indian standard Specification with up-to-date amendments wherever applicable.
- 13 If any inspected or tested materials/items fail to confirm to the specification or found sub standards, C-DIT may reject them and the tenderer shall either replace the rejected goods or make all alternations necessary to meet specification requirements free of cost to the purchaser.
- 14 The bidder shall guarantee that all equipment supplied by the bidder shall be free from any defect due to the defective materials and bad workmanship and that the equipment shall operate satisfactorily and that the performance and efficiencies of the equipment shall not be less than the guaranteed values.

15 Requirement:

The requirement mentioned in the tender document is only tentative and actual requirement may vary.

14. Supply:

- Items are to be supplied at C-DIT, Chitranjali Hills, Thiruvallam, Thiruvallam PO.
 - The rate should be quoted by including all the costs and expenses for delivery based on the supply at site. No other amount will be paid extra by CDIT.
 - The supplementary supply orders will be placed based on the monthly/quarterly requirement basis during the contract period.
- 16 After placement of rate contract, formal work orders will be placed for the supply of materials to the consignees as and when required, and reserve right to issue supply order for any quantity of items in the running contract and payment shall be made against the supply order.
 - 17 If the quality of supply and performance of the supplier is not satisfactory, C-DIT has the right to cancel the order and blacklist the supplier from placing further orders. Similarly in the event of inordinate delay in executing the order, C-DIT has the right to cancel the orders and liquidated damages @ 0.5% per day of the delay of delayed work/ value shall be imposed and deducted from the bills subject to a maximum of

10% of the total order value.

- 18 Any supply order received from C-DIT should not be sub-let to others as sub contract without prior approval obtained from C-DIT in writing.
- 19 Bidder should not quote discontinued Brands or Models or for which OEM support is not available.
- 20 The tenders shall invariably be accompanied by manufacturers catalogues and leaflets giving full technical specifications.
- 21 During the warranty period, the bidder shall be fully responsible for ensuring the OEM warranty of the items supplied including equipment supplied by C-DIT. The successful bidder shall responsible to provide warranty support for the entire work. Manufacturer's warranty support in respect of the items supplied , quality and workmanship of all the equipment, accessories, and the total project etc.
- 22 A tender fee of Rs. 1000/- and an EMD of Rs.10,000/- shall be remitted online through e-tender portal.**
- 23 The bidders, those who claim Bid Security/EMD Exemptions should furnish the Bid Security Declaration form on a stamp paper worth ₹ 200/-, in the format attached as 'Annexure III', and should upload along with the tender. The original/hard copy shall be sent by registered post addressed to The Registrar, C-DIT, Chithranjali Hills, Thiruvallam, Thiruvananthapuram- 695027. The bids which are not accompanied with the Bid Security Declaration form, shall be considered incomplete and rejected summarily without any further intimation.
- 24 **Delivery:** Delivery and installation period shall be specifically indicated in the tender and strictly adhered to. If no delivery period is stated in the tender it will be taken for granted that the supply and installation will be arranged within twenty days (15) days on receipt of the firm order. Any extension in the delivery/installation period after the supply order is placed may result in cancellation of the supply order. In case the Bidder became unable to supply within the time limit prescribed by C-DIT, the supply order is likely to be cancelled and items will be arranged by C-DIT from elsewhere and the earnest money deposited along with security deposit collected

from the bidder will be forfeited.

- 25 Any dispute / differences between the parties arising out of and in connection with the contract shall be settled amicably by mutual negotiations. Unresolved disputes/ differences, if any, shall be settled by Arbitration and the arbitration proceedings shall be conducted at Thiruvananthapuram (India) in English language, under the Indian Arbitration and Conciliation (Amendment) Act, 2015. Unsettled disputes will be referred to courts and courts in Thiruvananthapuram/ Kerala will have exclusive jurisdiction over the same.
- 26 **Tender Submission:** The tender shall be submitted as e tenders through- web portal: www.etenders.kerala.gov.in. Since this is an e-tender, only those bidders who have enrolment in the above portal with their own digital signature certificate (DSC) can participate in the tender. Tender documents and other details can be obtained from the portal.
- 27 **Performance Bank Guarantee (PBG)/Security Deposit:** The Bidder, in the event of an order, should furnish a bank Guarantee from an Indian Nationalized Bank at no extra cost for an amount equivalent to 5% (Five percent) of the value of the contract. The PBG shall be valid for period of 12 months from the date of commissioning of the work at C-DIT.

28. PAYMENT TERMS:

Full payment within 15-30 days' time after successful commissioning of the work at the respective location site as per the work order and after proper verification by C-DIT and submission of invoice (after deducting statutory taxes, levies etc).

29. WARRANTY

- a) The bidder shall provide **onsite three-year comprehensive OEM warranty** for the Items supplied from the date of supply and installation.

- b) Service support personnel should be available at any time on demand and the response time will be 24 hours including holidays and rectification time 48 hrs from the time of reporting.
- c) The Telephone Number and address of the designated persons should be submitted for reporting faults during the warranty period.
- 30. Agreement:** The Successful bidder within 7 days of getting confirmed work order has to enter an agreement with C-DIT in Rs.200 worth non judicial stamp paper, to ensure work standards, quality of materials used and warranty of the products installed.
- 31. Contract period:** Initially for one year, extendable up to two years, on mutual consent, subject to satisfactory performance of the firm during the contract period.
- 32. Firm & fixed:** Rates should be quoted on a firm and fixed price basis and shall be valid throughout the period of running contract. Request for Rate enhancement of contracted rates shall not be considered under normal circumstances. However, in exceptional cases, if C-DIT is convinced of any compelling need for enhancement of rates, it may do so. It may be noted that no compromise on quality would be made and no firm will be permitted to change the specifications mentioned in the tender notice and if any firm submits the bids with changed specification, their bids will be rejected without notice.
- 33. Authority:** The authority for the acceptance of the tender's rests exclusively with the C-DIT.
- 34.** At any time prior to the deadline for submission of tenders, the C-DIT may, for any reason deemed fit by it, modify/amend the tender documents by issuing suitable amendment(s)/ corrigendum's to it. Corrigendum to this tender shall be published in the site www.etenders.kerala.gov.in. Prospective bidders are advised to regularly visit the website: www.etenders.kerala.gov.in to keep track of corrigendum, if any.
- 35. In case of doubt:**
If the bidder has any doubt on technical specifications or on terms & conditions stipulated above, please contact **Shri. Vinod .N, HoD(Surveillance Dept) @. 9895788233**

36. If the bidder requires any technical assistance or requires any technical advice while processing the e-tender, please contact: Kerala State IT Mission, Uppalam Road, Statue, Thiruvananthapuram, Phone Number: 0471- 2577188

- **The Last date for submission of bid** : **03.00 PM on 17.02.2026**
- **The online bid-opening** : **03.30 PM on 18.02.2026**

Sd/

REGISTRAR, C-DIT

Dated 10.02.2026